



Intern Position



We are...

Signify is the new company name of Philips Lighting. **We light up the world!** Our purpose is to unlock the extraordinary potential of light for brighter lives and a better world.

#WeAreSignify #SignifyLife

Do you **want to be part of the global leader in lighting?**

If your answer is yes, be aware that this is not an ordinary internship. There's a **pool of knowledge** here which will take you to the next level of **growing and developing yourself**.

This role is part of **Customer Satisfaction team** responsible for Complaints resolution and Services delivery.

Your colleague who is currently in this role is about to finish his study, thus we are looking for a successor to keep this role within our team.

Read what he says about his experience:

"This job was a great opportunity to improve upon my language and other soft skills and it was all well balanced by plenty of field and hands-on technical work.

Due to the time flexibility of the position it was easy to coordinate with my study schedule. The great team of my colleagues made my experience very enjoyable."

Do you like to gain practical experience, knowledge and skills for which you could be proud to list on your CV?

If you *are loyal, independent, responsible and like new challenges*, then a position as a **Field Support Intern** with Signify will be a good match for you.

How will you get there?

- Manage complaints in internal database C4CS (SAP).
- Manage communication related to technical complaints.
 - Toward customers
 - Inside Signify (logistic, factories, field quality team,...)
- Search and validate technical and administrative information.
- Perform simple reparations of luminaires (spare parts substitution).
- Cooperate with partners and third parties regarding technical complaints resolution.

What "energies" should you have?

- Regular work schedule for 20h per week – home office possible.
- Education on field of electricity (finished high school, or bachelor study).
- Permission for electricians according regulation 50/1968 (paragraph 5 at least).
- English B1 (both – written and spoken)
- Willing to learn

Apply now – send your CV to jiri.pinc@signify.com